

# I-85 EXPRESS LANES AND PEACH PASS FREQUENTLY ASKED QUESTIONS

## 1. What construction is happening on I-85?

Construction has begun to convert the existing High Occupancy Vehicle (HOV) lanes to Express Lanes. The construction zone includes portions of approximately 16 miles of I-85 from Chamblee Tucker Road to Old Peachtree Road. Construction of the Express Lanes includes the installation of tolling technology, guard rails, signs, and sign structures. In order to limit disruptions on I-85, lane closures will mostly occur overnight with some lane closures occurring in both the northbound and southbound directions. The Express Lanes are scheduled to open later this summer. Please visit the GDOT website for more information on I-85 construction ([www.dot.ga.gov/I85expresslanes](http://www.dot.ga.gov/I85expresslanes)).

## 2. What are the I-85 Express Lanes?

The I-85 Express Lanes are High Occupancy Toll (HOT) lanes that allow registered transit, three or more person carpools, motorcycles, on-call emergency vehicles, and Alternative Fuel Vehicles (AFV) with the proper AFV license plate (does not include hybrid vehicles) to use the lanes toll-free. Vehicles with fewer than three occupants, including solo drivers, will be able to choose whether to use the general purpose lanes or pay for a more reliable trip in the Express Lanes. Vehicles with more than 2 axles and/or more than 6 wheels will not be allowed in the Express Lanes as is the case today. Based on the number of vehicles using the Express Lanes, tolls will vary to keep the lanes free-flowing, even during the height of rush hour.

## 3. How much will it cost to use the I-85 Express Lanes?

I-85 Express Lanes pricing will vary based on traffic demand in the corridor. As traffic increases in the general purpose lanes and in the Express Lanes, prices will go up. As traffic decreases, prices will go down. Motorists will see signage that will have the toll rates for the nearest exit and the last exit of the Express Lanes. Toll rates are set between .10 cents and .90 cents per mile.

## 4. What is Peach Pass?

Peach Pass is a small, thin electronic sticker, similar to the Cruise Card, that adheres to the vehicle's windshield. The Peach Pass is connected to an account established with the State Road and Tollway Authority (SRTA) and automatically deducts proper tolls when used on the I-85 Express Lanes or the all-electronic lanes on GA 400. It is a safe, secure, and convenient option that eliminates the need to stop at a tollbooth.

## 5. How do I get a Peach Pass?

Starting in July 2011, new Peach Pass customers will be able to set up accounts and receive Peach Pass transponders by:

- Visiting the website [www.peachpass.com](http://www.peachpass.com) (Registration opens July 2011)
- Calling the Peach Pass Customer Service Center 1-855-PCH-PASS (724-7277)
- Opening your Peach Pass Account in person at a Peach Pass Customer Service Center Location:

For more information, please visit:  
[www.peachpass.com](http://www.peachpass.com)

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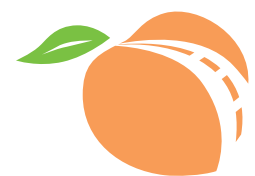
Deputy Director of Communications

Georgia Regional Transportation

Authority

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**PEACH PASS**

*Keep Moving.™*

(Opening August 2011)  
Peach Pass Walk-up Center  
State Road and Tollway Authority  
47 Trinity Avenue, Ground Floor  
Atlanta, GA 30334

Department of Driver Services-Peach  
Pass Customer Service Center  
2211 Beaver Ruin Road  
Norcross, GA 30071

Department of Driver Services-Peach  
Pass Customer Service Center  
310 Hurricane Shoals, NE  
Lawrenceville, GA 30046

## 6. Do I need to register for a Peach Pass before using the I-85 Express Lanes?

Yes. All I-85 Express Lane users will need to register their vehicle(s), even ones that will be exempt from paying tolls. Exempt vehicles include registered:

- Transit vehicles
- Carpools with three or more occupants
- Motorcycles
- On-call emergency vehicles
- Alternative Fuel Vehicles (AFV) with the proper AFV license plate (does not include hybrid vehicles)

Motorists will need to visit [www.peachpass.com](http://www.peachpass.com) and click on the “Open a Peach Pass Account” tab to register their vehicle(s). A Peach Pass transponder will be mailed to the Account holder within five to 10 business days.

## 7. How does it work?

Each vehicle in a household must be registered for a separate Peach Pass transponder, although all household transponders can be listed on one account (up to 10). Households may also choose to have multiple Peach Pass accounts.

Customers will need to determine if their vehicle will be set up as a “tolled” account (i.e., a vehicle with less than three occupants) or non-tolled (vehicles that will meet the requirements to ride free – three or more people in vehicle - when using the lanes). Peach Pass customers who are classified as toll-exempt will not be billed when using the Express Lanes.

However, keep in mind that if you register as a “toll-exempt” customer, you will receive a violation if you do not meet the toll-free requirements (i.e. riding with three or more people in the vehicle) at any given point. If you know that you will need to use the I-85 Express Lanes occasionally or at any given point with less than three people in your vehicle, you should register as a “Personal Toll Account” and select the “non-toll” mode. You will have the option to select your duration of change for your toll mode: 4 hours, 1 day, weekdays or indefinite.

## 8. Explain “changing my toll mode”?

To avoid a traffic violation, Peach Pass customers will need to make sure their account lists the proper mode before using the I-85 Express Lanes. A customer’s toll mode status can easily be changed online at [www.peachpass.com](http://www.peachpass.com) or by calling the Peach Pass Customer Service Center at least 15 minutes prior to using the Express Lanes.

You will have the option to set the duration of your toll mode to:

1. 4 hours
2. 1 day
3. Week days
4. Indefinite

Check your customer agreement (section 3.2.2) for more information on changing your toll mode.

## 9. Will my Peach Pass work on both the I-85 Express Lanes and GA 400 Toll Road?

Yes. Peach Pass will work on the I-85 Express Lanes and the GA 400 toll road.

## 10. Will my Cruise Card work on both the I-85 Express Lanes and the GA 400 Toll road?

Yes, your Cruise Card will work on the I-85 Express Lanes. Cruise Card accounts became Peach Pass accounts on June 20, 2011. However, if you have a Cruise Card device in your vehicle, you do not have to remove it. It will work just fine.

